

# Service Price list

\*All below Fees do not include any needed parts

Problem and Services	Labor Cost (including VAT)
Investigation of Problem: regardless of the product and category	Category A @ €15 Category B @ €25 Category C @ €40
New PC integration Including installation Of O/S and Antivirus	€50
Setup of new laptop Including installation Of any Purchased software and Registration	€35
Installation of any Antivirus on a PC – without any further service	€10 (Plus Extra the Cost of the Antivirus)
Installation of parts on a desktop PC	Ram @ €15/ HDD @ €35 / VGA €40 / PSU @ €40
Installation new HDD and delivery data that we Back up for Customer	€45
Device Back to Base for Format and re installation of Windows and Data both on laptops and PCs	€50
Setup of tablet -Creating a Gmail account for the play store and installing the needed software	€30
Reinstallation of Tablet OS Such as Android packages from Samsung Kies, Apple iTunes or Odin	€35
Apple iPad or iPad mini Recovery and de authorization	€35
UPs Battery replacement (Back to Base)	€15 + + cost of battery installed
UPs Battery replacement (Onsite service)	€40 + cost of battery installed

Onsite support for Dealers	€35 @ hour
Onsite support for Retail	€50 @ hour
Onsite support for Servers – Gaming Systems – Plotters	€70 @ Hour
Installation of any Wi-Fi solution- <b>only onsite</b> / if 2 <sup>nd</sup> technician needed for installation	€50 @ Hour / €45 @ Hour per technician
Onsite installation of computer system + printer + network	€50 @ Hour
Installation of TVs below 46” <b>on its table stand</b>	€45
Installation of TVs on wall mount Depending on size and or complexity of installation	€70 @ Hour + parts
Installation of projector (1 technician) - if needed 2 technicians for the installation	1 technician @ €60 @ Hour / €45 @ hour per technician

## Investigation of problem AND FEE MATRIX

CATEGORY A: €15	CATEGORY B: €25	CATEGORY C: €40
PC - LAPTOPS	Apple NOTEBOOKS	GAMING PCs
PRINTERS - AIO	SMARTPHONES	GAMING CONSOLES
BARCODE SCANNERS	TABLETS	SERVERS
CORDLESS PHONES	MOBILES	MFPS

MONITORS	CAMERAS	PLOTTERS
NETWORKING E.G ROUTERS, POWERLINES, SWITCHES	WORKSTATIONS	APPLE IMAC
UPS	POS PRINTERS	TVS
TV BOXES	COMPUTER INTERNAL PART	PROJECTORS
FLASHDRIVES	HARDDISKS	POS SYSTEMS
MEMORIES		